



08PR17

Contact April T. Glasgow
Telephone (284) 852-7875
Cell (284) 442-4507
Email aglasgow@vinhi.vg
Website www.vinhi.vg

FOR IMMEDIATE RELEASE
October 2, 2017

HAVE YOU RELOCATED? PLEASE TELL NHI

Persons who have permanently relocated should inform NHI right away

Road Town, Tortola, October 2, 2017– The National Health Insurance (NHI) of the Virgin Islands is asking beneficiaries to inform NHI if they have relocated to another country.

Deputy Director of the Social Security Board with responsibility to NHI, Mr. Roy Barry said, “We understand there are some persons who may have left the Virgin Islands under special circumstances - some have permanently relocated because of the devastation caused by Hurricane Irma, while others have been temporarily relocated by their companies. We are kindly asking anyone who has left the BVI to inform NHI soonest.”

Persons who have left the BVI permanently should send an email to info@vinhi.vg to inform NHI of their relocation. Those persons will have three months coverage before their insurance is cancelled.

Companies with employees who are temporarily stationed at external offices are asked to continue to remit the necessary payment for employees’ contributions.

NHI honours claims

Regarding claims, Mr. Barry said, “We want to reassure beneficiaries that claims will still be honoured if they have left the Territory. The standard procedure remains.”

Individual claims must be submitted within 90 days, and are processed between 30 and 60 days. For services that received pre-approval, NHI pays 20%, but if services were not approved, NHI pays 60%. The dollar amount is based on NHI’s fee schedule.

The National Health Insurance (NHI) of the Virgin Islands is designed to provide every resident of the Virgin Islands with affordable access to the health services they need.

###

Notes to Editor(s): NHI logo is attached.