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SEEING A DOCTOR WHILE OVERSEAS?

Some beneficiaries have coverage up until November 30

Road Town, Tortola, November 9, 2017– Beneficiaries seeking healthcare while overseas may still be eligible for coverage under the National Health Insurance (NHI) of the Virgin Islands.

Deputy Director of the BVI Social Security Board with responsibility for NHI, Mr. Roy Barry said, “Many beneficiaries have been contacting the VI NHI office to check if they can see a doctor while overseas. While many of them are still covered, they should notify NHI to confirm their eligibility.”

Mr. Barry explained that many persons left the Virgin Islands shortly after the passing of Hurricane Irma in early September.

He said, “Persons who relocated, and have no intention of returning to the Territory, will have coverage until November 30.”

Mr. Barry continued, “Beneficiaries who have left the Territory on a temporary basis and whose employers are still making contributions on their behalf are still covered by NHI.”

The deputy director also said that eligible persons who seek any healthcare services should first make contact with the NHI’s Clinical Unit via telephone (284) 852-7884 or email info@vinhi.vg and be guided accordingly.

If beneficiaries cannot make contact with the Clinical Unit, they should pay the overseas medical provider, then submit claims to NHI.

Mr. Barry said, “This is the existing policy for overseas coverage. Many persons are already following this standard and have started submitting claims.”

Claim forms can be downloaded online from www.vinhi.vg (direct link - <http://vinhi.vg/.../F.../FORM-T-Claim-for-Medical-ExpensesII.pdf>) and submitted via email claims@vinhi.vg.

MORE

For more information, beneficiaries can contact the VI NHI office via telephone (284) 852-7860 or email info@vinhi.vg.

The National Health Insurance (NHI) of the Virgin Islands is designed to provide all legal residents of the Virgin Islands with affordable access to the health services they need.

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Notes to Editor(s): Photograph of Mr. Barry is attached.