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NATIONAL HEALTH INSURANCE BEGINS PRINTING NEW CARDS

New cards being printed for new registrants; employers/ employee groups who have submitted updated employee listings and old cards

Road Town, Tortola, July 25, 2018– The National Health Insurance of the Virgin Islands (NHI) has begun the process of printing NHI cards for new registrants, and some employer/employee groups.

The new cards will bear the name, logo, and contact information of our network provider, United Healthcare, along with NHI's contact details.

Over the past few weeks, NHI has contacted employer/employee groups to obtain an updated list of all employees, their dependants' names, along with the old cards, which are required before the printing process begins. Beneficiaries are required to pay a \$20 fee for the old cards not returned to NHI.

Employers and HR Managers who have not yet been contacted are asked to fast-track the printing process by providing the updated employee lists, dependants' names, and old cards to NHI soonest.

Also, provide current contact details (telephone and email address) and the name of an authorised person who will collect the new cards from our offices. Note that when collecting the new cards, the authorised person must have a valid identification (ID).

The updated employee listings and old cards can be dropped off to the NHI offices at the Joshua J. Smith Building (Social Security Building) in Road Town, Tortola. The employee lists can also be emailed to info@vinhi.vg.

A notice will be issued to advise other beneficiary groups (Voluntary, Self-Employed, Senior Citizens and Indigent) on the process for printing and obtaining their new NHI cards.

MORE

The NHI-United Healthcare partnership began in June 2017. Thus far, the partnership has resulted in cost savings to both beneficiaries and NHI.

United Healthcare is responsible for coordinating access to overseas healthcare for beneficiaries on the US-mainland. United Healthcare's US network includes 595,000 physicians and other health care professionals, 80,000 dentists and 4,965 hospitals.

For more information, beneficiaries can contact the VI NHI office via telephone (284) 852-7860 or email info@vinhi.vg or aglasgow@vinhi.vg.

The National Health Insurance (NHI) of the Virgin Islands is designed to provide all legal residents of the Virgin Islands with affordable access to the health services they need.

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Notes to Editor(s): Photograph is attached.

1. New NHI Card (Front View). **(Photo credit: April Glasgow)**
2. New NHI Card (Back View). **(Photo credit: April Glasgow)**