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NHI FOSTERING STRONG RELATIONSHIPS WITH MEDICAL PROVIDERS NHI is scheduling 'Pop-Ins' to meet with medical providers and their staff

**Road Town, Tortola, September 11, 2019**– The National Health Insurance (NHI) programme is launching its 'Provider Pop-In' campaign to foster strong relationships with medical providers.

The campaign will see the NHI management team scheduling 'pop-ins' to meet with the management and staff of the various medical facilities in the Virgin Islands.

Manager for Beneficiary Advisory Services, and team leader, Ms. Casandra Lewis, said, "We want providers to share their experience with NHI since implementation and to discuss some of the trends seen as well as our approach to rectifying any issues that may have arisen."

Ms. Lewis continued, "There will be discussions on new policies to ensure that miscommunication is minimized. We want all the information disbursed be NHI and medical providers, to be as accurate as possible."

NHI has already begun reaching out to medical providers, but persons are encouraged to contact Ms. Lewis at 852-7890 or email <u>clewis@vinhi.vg</u> to schedule a 'pop-in' at a time convenient to their organisation.

National Health Insurance is designed to improve health outcomes and provide financial risk protection by ensuring that every resident of the Virgin Islands will have affordable access to the health services they need.

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## Notes to Editor(s): Flier is attached.