



ADVISORY



YOUR SECURITY FOR A LIFETIME

NHI CARD RENEWALS 2023

Issued: January 12, 2023

DEAR VALUED CUSTOMERS,

The National Health Insurance (NHI) would like to inform its beneficiaries that it will be accepting appointments for NHI card renewals, effective **January 18, 2023**. Beneficiaries are expected to schedule an appointment to renew their card during the corresponding month of their card's 2023 expiry.

Card renewals will be conducted Monday-Friday 9:30 a.m.-12:30 p.m. Appointments can be booked online via the NHI website: www.vinhi.vg or by calling 852-7836. Beneficiaries are advised that NHI Member ID's will remain effective. However, expired NHI cards should be renewed as soon as possible to avoid an interruption in healthcare coverage.

To receive a new NHI card, beneficiaries must complete and submit the 'NHI Card Renewal Form'. Persons over the age of 12 must sign the card renewal form prior to its submission. The completed form should be accompanied by a passport-sized photo (2"x2"), and an official photo I.D. (passport, Belonger's card or work permit). Beneficiaries are also required to return their expired card during their renewal appointment. Failure to do so will incur a \$20 'card replacement fee'.

Appointments to replace lost NHI cards can also be scheduled via the NHI website. Please note that the \$20 'card replacement fee' will be incurred.

The National Health Insurance would like to thank its beneficiaries in advance for their patience and cooperation as they complete and accommodate the card renewal process. For more information, call 852-7836/852-7863 or visit www.vinhi.vg.

Thank you for your support and patience.

TORTOLA OFFICE: 852-7860 (8AM TO 3:30PM) | VG OFFICE: 852-7826 (8AM TO 3:30PM)

